BENEFIT SUMMARY

Advocacy/Veteran Service Officer

NC Special License Plates

Employment Preference

Lifetime Hunting and Fishing License

North Carolina State Cemeteries

North Carolina State Veterans Home

NC State Scholarship for Children of Wartime Veterans

*Tax Relief
ADVOCACY

• Veterans Service Officers (VSO)—a devoted professional committed to ensuring that all those who served—and their loved ones—are made aware of and maximize all the benefits and resources available.

• DMVA has qualified benefits specialists (VSO) in 12 offices throughout the state, an established relationship with County Veterans Officers which are in most counties in the state, and an established relationship with the Federal Department of Veterans Affairs. We work to ensure that veterans are appropriately served.

Craven County VSO and DMVA Field Operations
ADVOCACY cont.

• Services are provided free of charge and access to current federal, state, and local veterans’ programs, entitlements, and referral services are available at a veteran's service office near you. State service centers and county veterans service offices provide personal assistance to veterans, military, and their families.

• If you have questions about what benefits and programs for which you may be eligible to receive, contact your local veterans service officer (VSO). The link provided will assist you in identifying your local VSO and provide you with contact information.

  https://www.milvets.nc.gov/services/benefits-claims

Alamance County Veteran Service Officers
STATE SERVICE OFFICE (SSO)

- The staff located at the US Department of Veterans Affairs (USDVA) federal building in Winston Salem, NC receive correspondence from all County Veteran Service Offices and Veterans Service Centers staff across the entire state.

- These highly specialized Veterans Service Officers represent all veterans, who have named NCDMVA as their authorized service organization, at personal hearings and/or appeals.

- Hearings include attempting to prevent reductions in ratings; higher-level reviews of denied claims and/or claims that were awarded an incorrect rating; and representing claimants at the Board of Veterans Appeals hearings.

- Finally, the SSO staff assist VSCs and counties daily, review rating decisions, and act as liaison between USDVA and NCDMVA. They work diligently to see all Form 9’s for property tax relief and MVR33As for specialized license plates are processed timely while also working as a main component of the DMVA Scholarship program.
NORTH CAROLINA STATE VETERANS CEMETERIES

State Cemeteries
• Jacksonville-Judy Sanderson, Cemetery Superintendent
  judy.sanderson@milvets.nc.gov
• Spring Lake-Johnathan Pratt, Cemetery Superintendent
  Johnathan.pratt@milvets.nc.gov
• Black Mountain-Philip Davenport, Cemetery Superintendent
  phil.davenport@milvets.nc.gov
• Goldsboro-William A. Johnson, Cemetery Superintendent
  william.johnson@milvets.nc.gov
NORTH CAROLINA STATE VETERANS CEMETERIES

ELIGIBILITY

- Served in the US Armed Forces for other than training purposes
  - Must be discharged under honorable conditions
  - Veteran who is entitled to retired pay for non-regular service (i.e., Service in the reserve components or Army or Air National Guard)
  - Veteran entitled to retired pay for non-regular service, except person is under 60 yrs. of age

- Must be a North Carolina resident
  - At time of death
  - A period of at least 10 years
  - At time of entry into the Armed Forces of the United States
NORTH CAROLINA STATE CEMETERY
ELIGIBILITY CONT.

• Spouse, widow or widower of a qualified veteran, or minor child who is unmarried and dependent on the qualified veteran at time of death may be buried in the veteran’s state cemetery.

• There is no charge for burial of a qualified veteran at any state veteran's cemetery.

• There is a burial fee for the interment of a spouse or dependent. (Contact cemetery for current fee)

https://www.milvets.nc.gov/services/nc-veterans-cemetery-program
NORTH CAROLINA STATE VETERANS HOME

State Veterans Homes

- Fayetteville-Terri Kane, Service Officer terri.kane@milvets.nc.gov
- Salisbury-Barry Cartner Service Officer barry.cartner@milvets.nc.gov
- Black Mountain Mark Schuler Service Officer mark.schuler@milvets.nc.gov
- Kinston-Stephen Hoggard Service Officer steve.hoggard@milvets.nc.gov
- Kernersville
  - Completion November 2021
- Raleigh
  - Construction to begin on a date to be determined.

- Skilled level care facilities only
NORTH CAROLINA STATE VETERANS HOME ELIGIBILITY

• Have served on AD for other than training

• Must be disabled by reason of age or diagnosed disability

• Must be discharged under honorable conditions

• Must be referred by a licensed physician

• Must be a resident of North Carolina twenty-four months prior to date of admission
NORTH CAROLINA STATE VETERANS HOME COST AND APPLICATION

- VSO located at each home will assist in admission procedures.
- The home receives no state monies for patient care; it is a “pay as you go for each patient/veteran” accepting Medicaid, Medicare, private insurance, assist with VA pension to assist with payment, and private pay.

https://www.milvets.nc.gov/services/nc-state-veterans-homes
NC SCHOLARSHIP FOR CHILDREN OF WARTIME VETERANS

Residency requirements
- Applicant must be under age 25; a resident and domiciled in North Carolina at time of application.
- Veteran parent was a legal resident of North Carolina at the time of said veteran’s entrance into that period of service in the armed forces during which eligibility is established, OR
- The applicant is a child, as that term is defined in 37 U.S.C. § 401, who was born in North Carolina and has been a resident of North Carolina continuously since birth.

For more information visit: https://www.milvets.nc.gov/services/scholarships
✓ Click: Log In

To begin the application process
✓ Read the instructions.
✓ Click: Request an account
OPERATION RECOGNITION

- Policy GRAD-005: Special High School Diplomas for World War II, Korean Conflict and Vietnam Era Veterans

- Veterans of WWII, Korea, and Vietnam who have not received a high school diploma and meet criteria as stipulated shall be issued a special high school diploma.

- For more information click on the link below.
  - You will arrive at the Board of Education website.
  - On the left-hand column click on policies.
  - Scroll down until you reach GRAD-005. Click on the policy for requirements.
  - You may reach out to your VSO for an application.

http://stateboard.ncpublicschools.gov/policy-manual/Graduation-Related-Policies
"It shall be the policy of the State of North Carolina that, in appreciation for their service to this State and this country during a period of war, and in recognition of the time and advantage lost toward the pursuit of a civilian career, veterans shall be granted preference in employment with every State department, agency, and institution. “ ~NCGS 126-80, Article 13

https://www.milvets.nc.gov/services/employment
EMPLOYMENT cont.

- Preference in state government hiring is granted to veterans, their surviving spouses, or the spouse of disabled veterans without regards to age, provided they otherwise qualify.

- Workforce Solutions supports disabled veterans and veterans in securing suitable employment.

MILITARY AND VETERAN LICENSE PLATES

• N.C. Department of Motor Vehicles provides a variety of automotive license tags for active-duty military, veterans organizations, active reserve, national guard, military award recipients, and disabled veterans.

• Military/Veterans Registration Plate Application is located @:


https://www.milvets.nc.gov/services/military-and-veteran-license-plates
DIVISION OF MOTOR VEHICLES: SERVICES FOR MILITARY PERSONNEL

• The N.C. Division of Motor Vehicles offers current and retired personnel of the U.S. Armed forces convenient options for renewing vehicle registrations and driver licenses as well as active-duty military and veteran designations.

Learn more:

Driver license renewal
Title & vehicle registration
Emissions & safety inspections
Commercial driver license skills waiver
'VETERAN’ driver license designation

• Last updated Jun. 1, 2020

https://www.ncdot.gov/dmv/offices-services/military/Pages/default.aspx
All 50% service-connected disabled veterans and those disabled in receipt of non service-connected pension are entitled to a lifetime basic hunting and fishing license.

**Disabled Veteran Fishing Only Licenses**

**Inland Fishing** – Statewide inland fishing. Includes fishing in designated Public Mountain Trout Waters, fishing in trout waters on game lands, and fishing in joint waters. It does not include fishing in coastal waters. **$11**

**Coastal Recreational Fishing** – Authorizes fishing in coastal and joint waters. It does not authorize fishing in inland waters. **$11**

[https://www.ncwildlife.org/Portals/0/License/Documents/DisabledVetApplication.pdf](https://www.ncwildlife.org/Portals/0/License/Documents/DisabledVetApplication.pdf)
**Lifetime Disabled Veteran Hunting & Fishing Licenses**

**Hunting/Inland Fishing Combo** – Statewide hunting and inland fishing. Includes fishing in designated Public Mountain Trout Waters, fishing in trout waters on game lands, fishing in joint waters, and hunting on game lands. It does not include fishing in coastal waters. **$11**

**Sportsman** – Statewide hunting and inland fishing. Includes hunting for big game, hunting on game lands, hunting for waterfowl (does not include the bear management e-stamp or federal duck stamp), fishing in designated Public Mountain Trout Waters, fishing in trout waters on game lands, and fishing in joint waters. It does not include fishing in coastal waters. **$106**

**Sportsman/Coastal Recreational Fishing** – Statewide hunting, inland and coastal recreational fishing. Includes hunting for big game, hunting on game lands, hunting for waterfowl (does not include the bear management e-stamp or federal duck stamp), fishing in designated Public Mountain Trout Waters, fishing in trout waters on game lands, and fishing in joint waters. **$117**

For seasonal items such as the Bear Management E-Stamp, HIP, or Federal Duck Stamp, please contact our office at 1-888-248-6834 for pricing.
TAX RELIEF
MILITARY RETIREES

• G.S. 105-134.6: There is an income tax exemption of retirement pay for a retired member of the military who vested prior to August 12, 1989. (Bailey v. State of North Carolina)

https://www.milvets.nc.gov/benefits/tax-relief
HOUSE BILL 83:
ELIMINATE INCOME TAX FOR MILITARY RETIREES.

OVERVIEW: House Bill 83 would exempt the following from state income taxation:

• Military retirement pay received by a retired member of the armed forces of the United States who served at least 20 years or was medically retired.

• Payments from the survivor benefit plan to a beneficiary of a retired member of the armed forces of the United States who served at least 20 years or was medically retired.

https://dashboard.ncleg.gov/api/Services/BillSummary/2021/H83-SMBA-21(e3)-v-2
TAX RELIEF 100% P&T DISABLED VETERAN

- Authorized adapted vehicle (Property Tax Relief)
- Property Tax Relief (up to $45,000.00)
  - The property owner must have a permanent & total service-connected disability of 100% OR
  - Rated Permanently Individually Unemployable by the US Department of Veteran Affairs OR
  - The property owner must be in receipt of Dependents Indemnity Compensation (Survivors Pension) as a surviving spouse.
- Complete NCDVA 9 and submit to SSO/VA for certification.
- NCDVA 9 and a tax relief application from your county tax office (June 1)

https://www.milvets.nc.gov/services/veterans-property-tax-relief
NCDMVA FORM 9 INSTRUCTIONS

1. Complete Sections 1 and 2 of the NCDVA-9 Form.

2. Mail or Fax Certification to:
   State Service Office
   NCDMVA - NCDVA9
   251 North Main Street, Room 190
   Winston-Salem, NC 27155
   Fax: (336) 631-5028

3. Once certified by the Veterans Benefit Administration the form will be returned to your primary residence. You will then submit the NCDVA-9 to your local county tax office.

Our veteran services include:
As a reminder, the NCServes Coordination Centers and the NCCARE360 Navigators (at NC 2-1-1) can help! If you are working with a veteran on a high-touch need, like housing or employment, they may benefit from additional care coordination support and program eligibility expertise. If a client shares, they are a veteran, service member, or military family member, it’s a good idea to connect with the NCServes Coordination Centers. Here’s helpful information about how to “ask the question” and learn if someone or their loved one has served in the armed forces.

**NCCARE360**
Community Engagement
NCMerge@uniteus.com

**NCServes Central or NCServes Metrolina**
Paul Berry
pberry@veeransbridgehome.org

**NCServes Coastal or NCServes Western**
Brandon Davis
Brandon.davis@abccm.org
When to Refer NCServes

NCServes is your connection to hundreds of community-based providers across the state. We are North Carolina’s first coordinated system of public, private, and non-profit organizations working together to provide support to veterans and their families. Working with our partners at NC DHHS and VA Medical Facilities across the state, NCServes offers veterans, service members, and their families access to a class-leading continuum of providers ranging from housing and emergency service providers to employment, recreation and fitness, financial capabilities, and more.

REFER TO YOUR NCServes NETWORK IF YOU HAVE A VETERAN OR FAMILY MEMBER WHO...

- Is exhibiting signs of mental health issues or requests services. Refer cases of suicidal ideation to an appropriate crisis response
- Is homeless, currently living in, or at risk of living in unstable housing
- Has had utilities shut off or received a notice of termination in the past 12 months
- Expresses concern over a lack of available food in their household or access to proper nutrition
- Is currently unemployed, underemployed, and seeking employment assistance
- Would benefit from help in creating a budget or have financial counseling needs
- Would benefit from enhanced social connection and alternative services
- Indicates any civil legal matters and could benefit from a conversation with a legal professional

OUR SERVICES INCLUDE

- Benefits Navigation
- Clothing & Household Goods
- Education
- Employment
- Entrepreneurship
- Food Assistance
- Health
- Housing & Shelter
- Income Support
- Individual & Family Support Services
- Legal
- Mental & Behavioral Health Management
- Money Management
- Physical Health
- Spiritual Enrichment
- Sports & Recreation
- Substance Use
- Transportation
- Utilities
- Wellness

CONTACT THE NEAREST COORDINATION CENTER TO YOU

NCServes.org

HAVE YOU OR SOMEONE YOU LOVE SERVED IN THE ARMED SERVICES?

Why former Servicemembers and Families should answer "THE QUESTION":

Why former Servicemembers and Families should answer "THE QUESTION":

The U.S. Department of Veterans Affairs and the State of North Carolina have initiatives and programs that serve former Servicemembers and their families. They may be eligible for veterans’ health or disability benefits that change frequently and differ from conflict to conflict and in peacetime.

Have you or someone you love served in the Active, Reserve, or Guard Services?

Are you experiencing health issues connected to your Military Service (i.e., physical, mental, or behavioral)?

Did you experience trauma during your Military Service? (e.g., PTSD, TBI, MST, Moral Injury, Survivor’s Guilt)

Are these issues affecting other aspects of your life? (Employment, Family, and Spiritual Life)

Most Community Providers are NOT prepared to identify or treat Military/Veteran-related Injuries, illnesses, and disabilities.

- Post-Traumatic Stress Disorder (PTSD)
- Military Sexual Trauma (MST)
- Blindness or Low Vision
- Blunt Concussion/Traumatic Brain Injury (TBI)
- Radiation Exposure
- Agent Orange Exposure
- Camp Lejeune Water Contamination
- Hepatitis C

There are over 4,000 Veterans Non-Profits in North Carolina aiding Veterans and Families. Please contact one of them for more assistance:

- helpnovets.org
- NCServes.org
- crisisolutionsnc.org
- Veterans Crisis Line: 1-800-273-TALK (8255)* Press 1 for Veterans
- VA helplines: 1-844-MYVA311 (1-844-698-2311)
Vision: The North Carolina Governor’s Working Group [NCGWG] is charged with facilitating collaboration and coordination among ALL Federal, state and local agency partners that touch a veteran’s life in the state of North Carolina. In short, the “Working Group” is making government work for our vets.
QUESTIONS?

Crystal Miller, NCDMVA Field Operations Manager
Crystal.miller@milvets.nc.gov