May 28, 2020 Agenda

To join the meeting virtually, go to [https://www.facebook.com/govinst/](https://www.facebook.com/govinst/). To watch captioning (Communication Access Realtime Translation) during this meeting, go to: [https://carolinascaptioning.1capapp.com/event/ncg](https://carolinascaptioning.1capapp.com/event/ncg). You can use a separate mobile device such as a smartphone, tablet or laptop to watch get captioning, or you can set up captioning in a second web browser.

Crystal Miller, Moderator (NC DMVA)

2:00- 2:05  Pledge of Allegiance

2:05- 2:30  Chairs Updates and Information: VHA, VBA, DMVA, DHHS, WFS

2:30- 2:35  Lois Harvin-Ravin, Director of Veterans Services Durham County, Vice President of the NC Association of County Veterans Service Officers

2:35- 2:45  GWG Updates and Initiatives: Military Appreciation Month, Mental Health Awareness Month, and Hearing Loss Awareness Month, Ask the Question, Operation HOME, NC STRIVE, and COVID-19

2:45- 2:50  Governor’s Challenge Update, Crystal Miller

Navigation of Veterans Service Delivery Systems

2:50- 3:05  Transition Care Management, VA - Susan Watkins, MSW, LCSW

3:05- 3:20  Veterans Services Officers, NCDMVA - Crystal Miller

3:20- 3:35  NCServes - Dave Roddenberry

3:50  Adjournment

Future Meeting Dates:

- June 25
- July 23
- August 27
- September 24
- October 22