Veterans in Transition: Suicide Prevention & Reduction, Session 1

April 25, 2019
Register for our email updates: ncgwg.org

Join us by live stream at www.facebook.com/govinst
or call 1-866-226-4650 Enter ID 273937643#

Meeting agenda and minutes: ncgwg.org/minutes-and-group-updates
Welcome & Introductory Remarks

Dr. Becky Lane – RTI International
Secretary Larry Hall
North Carolina Department of Military & Veterans Affairs
Vice Chair Updates
Martin Falls

Chief Deputy
Retired Colonel, U.S. Army National Guard
NC Department of Military and Veterans Affairs

Terry Westbrook

Deputy Director
NC Department of Military and Veterans Affairs
GWG Updates for 4/25/19

April 25th-27th – Veterans Experience Action Center, Wilmington, NC

April 27th – Town Hall for Aging Veterans, AB Tech College, Asheville, NC

April 30th – Month of the Military Child Day, NC Museum of History, Raleigh, NC

May 3rd – Veterans Outreach Day, Hope Mills, NC

May 3rd-4th – Veteran Outreach Fair, Washington, NC

May 10th – Military Spouse Appreciation Day, Contemporary Art Museum, Raleigh, NC

May 23rd-24th - National Veterans Legal Service Project Training, Goodwill Industries, Winston Salem, NC

May 30th – Veterans Support Specialist Training (West), Statesville, NC

June 7th – Veterans Support Specialist Training (East), Fayetteville, NC
Kody Kinsley
Deputy Secretary for Behavioral Health & Intellectual and Developmental Disabilities
NC DHHS Division of MH, DD, and SAS
North Carolinians will have access to integrated behavioral, developmental, and physical health services across their lifespan. And we will constantly improve the quality and capacity of services and supports in partnership with providers, clients, family members, and communities to promote hope and resilience and achieve wellness and recovery.
Governor Cooper Announces $12.2 Million Grant for Crisis Counseling for Hurricane Florence Survivors

The grant from the Substance Abuse and Mental Health Services Administration (SAMHSA) and the Federal Emergency Management Agency (FEMA) provides direct support to North Carolinians in Beaufort, Bladen, Brunswick, Carteret, Columbus, Craven, Cumberland, Duplin, Greene, Harnett, Hoke, Hyde, Johnston, Jones, Lee, Lenoir, Moore, New Hanover, Onslow, Pamlico, Pender, Pitt, Richmond, Robeson, Sampson, Scotland, Wayne and Wilson counties.

Those in need of assistance can call the Hope 4 NC Crisis Counseling Services Hotline at 1-855-587-3463 (FIND). Operators are available 24/7, to link survivors with crisis counseling staff who can visit in person or facilitate access to more intensive services as needed in their communities. For additional information about behavioral health after a hurricane, please visit:

https://www.ncdhhs.gov/assistance/hurricane-florence/behavioral-health-after-hurricane-florence
NC DHHS DMH/DD/SAS announces support for the four NCSERVICES networks for ‘19-’20. DMH supports 40% of network capacity in 64 counties.
Brian Ward
Veterans Benefits Administration
Winston-Salem Regional Office
U.S. Department of Veterans Affairs
Upcoming VBA Outreach Events and Info

• Wilmington VEAC
  • April 25th – 26th 9am to 3pm
  • April 27th 9am to 2pm
  Elks Lodge Wilmington
  5102 Oleander Drive Wilmington, NC 28403

• Faith-based Workshop
  • May 31st 8:30am to 1pm
  Goodwill
  2701 University Parkway Winston-Salem, NC 27105

For More Information About Upcoming Events, Please Visit:
https://www.benefits.va.gov/ROWINSTONSALEM/index.asp
Wilmington Veterans Experience Action Center

The most comprehensive Veteran resource event in the region

Hosted by the Winston Salem VA Regional Office April 25-27, 2019

Veterans Experience Action Center Services Include:

- VA benefits compensation and pension claims
- VA Vocational Rehabilitation and Employment information
- VA health care benefits enrollment and information
- Mental health counseling, Homeless, low-income housing and vocational support services
  - Vocational rehabilitation, loan guarantee and education services
  - VA Mobile Vet Center
  - Services from community partners
  - Information and referrals
  - And much more!

Elks Lodge Wilmington
5102 Oleander Drive
Wilmington, NC 28403

Hours:
April 25-26, 2019
9 a.m. – 3 p.m.

AND
April 27, 2019
9 a.m. – 2 p.m.

For more information:
visit Winston-Salem VBA Regional Office and Veterans Experience Action Center Eventbrite Registration
Dr. Daniel Ducker
Deputy Director
Mid-Atlantic Health Care Network (VISN 6)
VISN 6 Update

Dan Ducker, Acting Deputy Network Director, VISN 6

MISSION ACT
June 6, 2019

Care in the Community Network  Market Assessment Analyses
High Reliability Organization Pilot  Modernization

News
Sanford Health Partnership  New Hospice Facility at Durham
Mark Edmonds
Chief Operating Officer - Workforce Solutions
North Carolina Department of Commerce
NC Department of Commerce
Division of Workforce Solutions

- VETS Triennial Federal Audit

- Upcoming NC4ME (North Carolina for Military Employment) Hiring Events
  - April 30-May 3: MilSpouse (Virtual)
  - May 14-15: Fort Bragg
  - June 4-5: Jacksonville
  - July 9-10: Wilmington
  - August 13-14 Havelock
  - September 10-11: Charlotte (Veterans Bridge Home)
  - Oct 16-17: Fort Bragg
  - November 2: Salisbury

- Special Focus Events
  - Lumbee Tribe Veterans Stand Down: Huge Success!
Jeff Smith

Military and Veterans Program Liaison
Division of MH/DD/SAS
North Carolina Department of Health and Human Services
Where to find us online -

- https://facebook.com/GovInst
- https://twitter.com/GovInst
- https://youtube.com/user/GovernorsInstitute
- ncgwg.org
- helpncvets.org
- Our Email Newsletter
Suicide Prevention

Mayor’s Challenge to Prevent Suicide Among Service Members, Veterans, and their Families

Web-based Prep Session – Mecklenburg County, NC

www.NCGWG.org
NC STRIVE

SAVE THE DATES

PURPOSE: To equip administrators, faculty and staff in higher education with information, resources, and networking that will enhance the experience and success of student Veterans in their pursuit of certificates and degrees.

INVITEES: Administrators, faculty and staff from 2-year and 4-year public and private colleges and universities; LME/NCCOs; treatment providers; Veteran services organizations; behavioral health advocates; federal and state agencies; and others.

COST: Free but registration required.

STUDENT TRANSITION RESOURCE INITIATIVE FOR VETERAN’S EDUCATION

https://strive.ncgwg.org
HELP WANTED:

State Homeless Veterans Coordinator

By-Name-List Coordinator

VISN Homeless Veterans Coordinator

https://strive.ncgwg.org
Recap from the Mini-PIC Meeting

Dr. Jess Morgan & Dr. Joel Cartwright – RTI International
Janene McGee – Mecklenburg County Veterans Services
Dr. Nicole French – Veterans Bridge Home
Laura McCarthy – US Dept of Veteran Affairs
Suicide Prevention Initiatives

Ann Gasperini, NC National Guard
Suicide Prevention Campaign Updates

Jeff Smith, NC DHHS & Jeff Doyle, VISN 6
HelpNCVets.org Suicide Prevention Campaign

Jon Camp, CampSight Strategies
The AVERAGE clickthrough rate is .04%
### Total Spots

**134**

### Households

**~4.5M**

### Adults 18+

**~5M**
NCserves Insights

NCserves - Network Locations

Service Requests by Type

- Housing & Shelter: 21%
- Employment: 20%
- Benefits Assistance: 10%
- Immigrant Services: 8%
- Social Service: 8%
- Food: 4%
- Income Support: 3%
- Transportation: 2%
- Mental Health: 2%
- Physical Health: 2%
- Sports & Recreation: 2%
- Wellness: 1%
- Spiritual Enrichment: 1%
- Substance Use: 1%
- Entrepreneurship: 1%

NCserves Statewide Indicators

- Average Days - Referral to Provider: 7.8
- Median Days - Overall Service Provision: 12.2
- Average Days - Overall Service Provision: 17.2

Data current through 02/28/19

*unique count of clients statewide (some clients may receive services in multiple networks)
**NETWORK INSIGHTS**

**Network Name**: NCServes - Central Carolina

**Year**: 2019

**Month**: February

### Network Service Areas

- **Service Requests by Type**
  - Housing & Homelessness: 22%
  - Employment: 15%
  - Benefits Navigation: 8%
  - Income Support: 5%
  - Legal: 4%
  - Mental/Behavioral Health: 3%
  - Individual & Family Service: 2%
  - Physical Health: 2%
  - Suicide: 2%
  - Clothing & Household Goods: 2%
  - Food Assistance: 2%
  - Money Management: 2%
  - Social Enrichment: 2%
  - Entrepreneurship: 2%
  - Transportation: 1%
  - Other: 1%

- **Service Request by Source**
  - Cal/Works: 42.3%
  - Network Provider: 26.3%
  - Web Form: 11.5%

### Network Indicators

- Number of Providers: 103
- Unique Clients Served: 100
- Total Requests: 110
- Closed Request: 141
- Resolved: 75%
- Unable to Contact Client: 14%
- Unresolved: 7%
- Average Days from CC Referral to Provider Acceptance: 5.9
- Median Days of Overall Service Episode: 143

### Provider Engagement

- **Provider Referrals**
  - Network Name: NCServes - Central Carolina
  - Year: 2019
  - Month: February
  - Number of Providers: 103
  - Referral Type: NCServes - Central Carolina

- **Providers Making Referrals**
  - 11%

- **Providers Receiving Referrals**
  - 26%

### Leaderboard

<table>
<thead>
<tr>
<th>Provider</th>
<th>Total Referrals Made</th>
<th>Provider</th>
<th>Total Referrals Received</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cardinal Innovations Healthcare</td>
<td>9</td>
<td>Goodwill of Northwest North Carolina - Central Carolina</td>
<td>11</td>
</tr>
<tr>
<td>Hoke County Veteran Services</td>
<td>9</td>
<td>Volunteers of America of the Carolinas</td>
<td>11</td>
</tr>
<tr>
<td>Cumberland County Schools</td>
<td>8</td>
<td>NC Hope For The Wounded</td>
<td>7</td>
</tr>
<tr>
<td>Franklin County Veterans Services</td>
<td>7</td>
<td>The Military Spouse Corporate Career Network (MSCCN)</td>
<td>7</td>
</tr>
<tr>
<td>Wake County Veteran Services Office</td>
<td>3</td>
<td>Wake County Veteran Services Office</td>
<td>3</td>
</tr>
</tbody>
</table>

**State**: North Carolina

**Network Name**: NCServes - Central Carolina

**Year**: 2019

**Month**: February
Introductions and Updates
Next Meeting:  
May 23, 2019

Joint Force Headquarters  
Raleigh, NC
Register for our email updates: n cgwg.org

Join us by live stream at www.facebook.com/govinst

Meeting agenda and minutes: n cgwg.org/minutes-and-group-updates