is now

Smart Social Service
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Veteran Supportive Services

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Formerly Family Endeavors, Inc.
Geography

Three offices serving 42 counties:
  • Fayetteville (Main)
  • Charlotte
  • Jacksonville

In the last 16 months:
  • Served 976 Veteran Families
Female Veterans Served in North Carolina = 217

- 30% Female Veterans w/o History of Domestic Violence
- 70% Survivors of Domestic Violence
SSVF Homeless Categories

Prevention

• **Category 1**
  • Staying in permanent housing but facing eviction
  • Staying in hotel paid by self, friends and families
  • Staying with friends or family (couch surfing)
  • Exiting institution within 90 days but in permanent housing prior to admission

**Category 2 (Literally Homeless)**
• Will be housed within 90 days
• Living in a place not meant for habitation i.e. under bridges, woods, vehicles, tents
• Shelters/ Transitional Housing

**Category 3 (Literally Homeless)**
• Exiting permanent housing within 90 days to locate affordable housing
• And not eligible under Category 1
Eligibility

1. Veteran: a person who served one day active duty beyond training, and who was discharged or released there from, excluding any one who received a dishonorable discharge or was discharged or dismissed by reason of a General court-martial.

2. Below the 50% Area Medium Income (AMI)

3. Must meet the “but for” standard-But for our assistance they would become or remain homeless

<table>
<thead>
<tr>
<th>Cumberland</th>
<th>1 Person</th>
<th>2 Person</th>
<th>3 Person</th>
<th>4 Person</th>
<th>5 Person</th>
<th>6 Person</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annually</td>
<td>18,350</td>
<td>20,950</td>
<td>23,550</td>
<td>26,150</td>
<td>28,250</td>
<td>30,350</td>
</tr>
<tr>
<td>Monthly</td>
<td>1,529</td>
<td>1,746</td>
<td>1,963</td>
<td>2,179</td>
<td>2,354</td>
<td>2,529</td>
</tr>
</tbody>
</table>

Veteran Supportive Services
Services

- Outreach Services
- Case Management Services
- Assistance in Obtaining VA Benefits
- Temporary Financial Assistance
- Assistance in Obtaining and Coordinating Other Public Benefits Available in the Community
## Temporary Financial Assistance (TFA)

### Time/Amount Limitation

<table>
<thead>
<tr>
<th>Category</th>
<th>Limitation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rental Assistance</td>
<td>Max. of 10 months in a 2-year period; no more than 6 months in any 12-month period (Below 30% 12 months in 2 yr period; 9 months in 12 month period)</td>
</tr>
<tr>
<td>Utility-Fee Payment Assistance</td>
<td>Max. of 10 months in a 2-year period; no more than 6 months in any 12-month period</td>
</tr>
<tr>
<td>Security Deposits or Utility Deposits</td>
<td>Max. of 1 time in a 2-year period for security deposit; Max. of 1 time in a 2-year period for utility deposit</td>
</tr>
<tr>
<td>Moving Costs</td>
<td>Max. of 1 time in a 2-year period (Storage: max. 3 months or until participant is in permanent housing)</td>
</tr>
<tr>
<td>Gen Housing Stability</td>
<td>Max. $1500 during a 2-year period (includes $500 emergency supplies)</td>
</tr>
<tr>
<td>Child Care</td>
<td>Max. of 10 months in a 12-month period; not more than 6 months in 2 yr period</td>
</tr>
<tr>
<td>Transportation</td>
<td>Tokens, vouchers, etc. – no time limit. Car repairs/maintenance – max. of $1,200 during 2-year period</td>
</tr>
<tr>
<td>Emergency Housing</td>
<td>Max of 45 days in a 2-yr period (once only). Individuals: Max of 72 hours in 2 –yr period</td>
</tr>
</tbody>
</table>
Family Endeavors
Supportive Housing Program

Reveille Retreat:
Provides housing, case management, life skills training, employment development, Educational assistance and other supportive services to Veteran women and their children.

Bonanza Project:
Provides permanent supportive housing, case management, rental assistance, life skills training and other supportive services. It is targeted to individuals and families with chronic illnesses, disabilities, mental health issues.

Enfield Home:
Provides affordable housing, case management, life skills training, and job skills training for people with disabilities. Our goal is for clients to achieve a life full of stability, success, and self-sufficiency. Our programs give preference to Veterans and Veteran households.