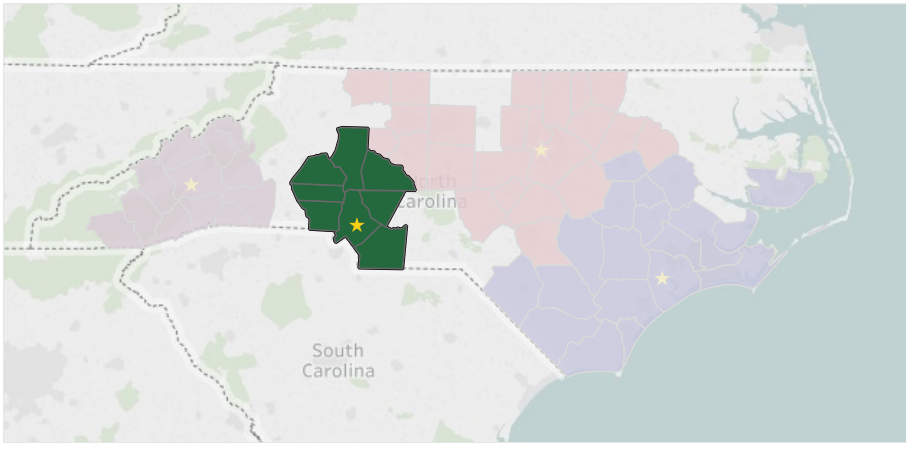


State North Carolina	Network Name NCServes-Metrolina	Year 2017	Month December
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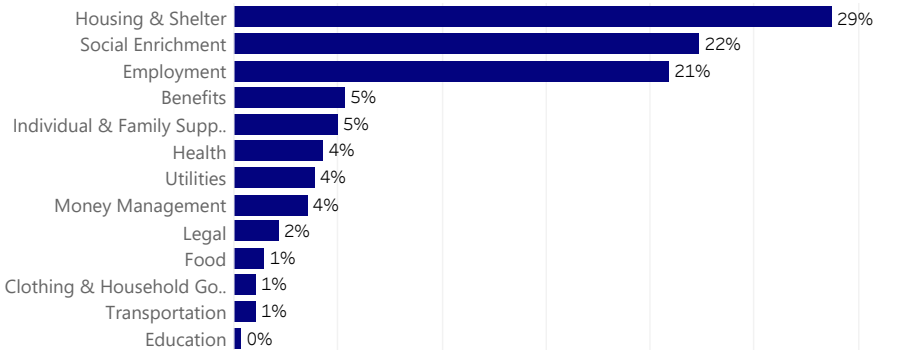
Network Service Areas



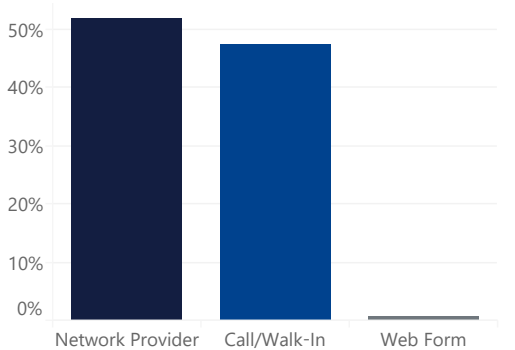
Network Indicators

	Number of Providers	59
	Unique Clients Served	189
	Total Requests	282
	Closed Requests	149
	Successful Outcome	68%
	Average Days from CC Referral to Provider Acceptance	6.6333
	Median Days of Overall Service Episode	5.8100

Service Requests by Type



Service Request by Source



Provider Engagement

Network Name NCServes-Metrolina	Year 2017	Month December
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Leaderboard

Provider	Total Referrals Made
Asheville Buncombe Community Christian Ministry	37
Mecklenburg County Veteran Services	31
Veterans Bridge Home	20
Goodwill of Northwest North Carolina (Rowan County Office)	3
American Red Cross (Carolina Piedmont Region)	1

Provider Referrals

15%	Providers Making Referrals
34%	Providers Receiving Referrals