**Network Insights**

**Network Service Areas**

- **State**: North Carolina
- **Network Name**: NCServes-Coastal
- **Year**: 2017
- **Month**: December

**Service Requests by Type**

- **Housing & Shelter**: 30%
- **Employment**: 16%
- **Utilities**: 11%
- **Money Management**: 8%
- **Food**: 7%
- **Legal**: 7%
- **Transportation**: 6%
- **Benefits**: 4%
- **Clothing & Household Goods**: 4%
- **Education**: 4%
- **Individual & Family Support**: 3%
- **Health**: 2%

**Service Request by Source**

- **Call/Walk-In**: 50%
- **Network Provider**: 30%
- **Web Form**: 20%

**Network Indicators**

- **Number of Providers**: 53
- **Unique Clients Served**: 50
- **Total Requests**: 104
- **Closed Requests**: 56
- **Successful Outcome**: 70%
- **Average Days from CC Referral to Provider Acceptance**: 0.629
- **Median Days of Overall Service Episode**: 6.910

**Provider Engagement**

- **Network Name**: NCServes-Coastal
- **Year**: 2017
- **Month**: December

**Leaderboard**

<table>
<thead>
<tr>
<th>Provider</th>
<th>Total Referrals Made</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eastern Carolina Human Service Agency</td>
<td>23</td>
</tr>
<tr>
<td>Family Endeavors (Coastal)</td>
<td>13</td>
</tr>
<tr>
<td>NCWorks Career Center - Onslow County</td>
<td>7</td>
</tr>
<tr>
<td>Onslow County Veteran Services</td>
<td>4</td>
</tr>
<tr>
<td>NCWorks Career Center, Carteret County</td>
<td>2</td>
</tr>
</tbody>
</table>

**Provider Referrals**

- **11%** Providers Making Referrals
- **32%** Providers Receiving Referrals