VA Top 5 Initiatives - Agenda

- **Priority 1: Greater Choice for Veterans**
  - VISN 6 Budget
  - Choice Payment

- **Priority 2: Modernize our System**
  - Growth
  - Construction

- **Priority 3: Focus Resources More Effectively**
  - Southeast Market Plans

- **Priority 4: Improve Timeliness of Services**
  - Foundational Services (5 percent)
  - Access Numbers

- **Priority 5: Suicide Prevention**
  - Dec. #BeThere Campaign
  - Play video [https://www.youtube.com/watch?v=xCDMHaYrbk4](https://www.youtube.com/watch?v=xCDMHaYrbk4)
Greater Choice for Veterans

Total Budget: $3.728 B

- Research Support: $26.2 M
- Education/Training Support: $42.6 M
- Veteran Health Care: $3.660 B
  - VA Community Care: $299.5 M
  - Choice: $145 M

Percentage paid within 30 days for Choice by HealthNet (VISN at 72 %)

Veteran Patient Data

FY17 VISN 6 Enrollees – 514,981 (preferred VISN)
FY17 VISN 6 Unique Patients – 397,357 (All patients)
FY17 VISN 6 Visits – 4,741,750
# Modernize our System

**VISN 6 Growth Compared to the Rest of the Nation**

<table>
<thead>
<tr>
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<th>1 YR Growth</th>
<th>5 YR Growth</th>
<th>10 YR Growth</th>
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<tbody>
<tr>
<td>VISN 6</td>
<td><strong>3.58%</strong></td>
<td><strong>21.4%</strong></td>
<td><strong>42.04%</strong></td>
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<tr>
<td>Nation</td>
<td>1.9%</td>
<td>10.44%</td>
<td>24.1%</td>
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FY stands for Fiscal Year.
Modernizing our foundational services

Our goal with modernization is simple: meeting the Veterans where they are. That means providing high-quality care closer to their home, with better access, while enhancing our relationships with community providers.

- What does that look like moving forward?
  - We are not privatizing VA; in fact, we are expanding VA’s presence with more partnerships:
    - Expand partnership with DOD (Womack/Ft. Bragg/Camp Lejeune/Portsmouth)
    - Expand partnership with affiliates
    - Hospital within a hospital – side-by-side
    - Specialized partnership
- The future of VA: Modernization, Transformation, Integration.
Modernize our System: Recent and Future Growth

- **Raleigh Health Care Center** – Expected completion by 2022
  - 185,271 square feet
  - Primary Care, Mental Health Care, Specialty Care and OP Surgery
  - Decompressing Durham VAMC clinical spaces and parking deck

- **Replacement CBOC for Rutherford County** – Solicitation forthcoming, expect publication by Jan. 30
  - Relocation of 7,651 square feet
  - Primary Care and Mental Health Care
  - Needed as current site in NCDOT Right of Way

- **Morehead City CBOC Replacement**
  - Original design inefficient
  - Primary Care and Mental Health Care in more PACT-friendly design

- **Jacksonville Emergent CBOC** – expect approval for solicitation by end of Feb. Hoping to open June or July 2018
  - Growth of patient demand at expanded clinic has exceeded capacity
  - Primary Care and Mental Health Care

- **Brunswick CBOC** – Open now, two suites opened in June and no. 3 opened Aug. 31
  - Increased size from 2,000 square feet to 6,500 square feet
  - Resulted from patient growth exceeding capacity
  - Primary Care and Mental Health Care capacity increased by 300%
  - Intention to open within 60 days
Southeast Market Plans

VISN6 SE Market
Current State VA & Non-VA Sites of Care

VISN/Market Growth:
- Nation-leading growth rate of 118% since 2000
- ~211,043 new uniques
- 4.1%/year-last 5 years

VA Market Assets (19):
- 2 VAMCs
- 5 Health Care Centers
- 14 CBOCs
- 7 Telehealth Hubs

Market Encounters 13% 1Y
FY15 1.66M to FY16 1.86M
- Market-236,313
- Durham-68,140
- Fayetteville-168,173

Telehealth Growth (1 year):
- Durham HCS-17.9%
- Fayetteville HCS-17.7%
- 7 TH Hubs

Challenges:
- Supply/Demand imbalances
- Choice inadequacy (FY17)
  - 44% HN return rate
  - 31,382 total returns
Initial goals: gather senior leaders and focus on refining and modernizing our foundational services

- Urgent Care
- Primary Care
- Mental Health
- Geriatric Extended Care
- Prosthetics
- Care Coordination
Update on the New Directors

- Durham
- Fayetteville
- Salisbury
- Asheville
Suicide Prevention

• **Foundational Elements**
  - Leadership Culture
  - Training
  - Identification of Risk
  - Engagement/Care Transitions & Postvention
  - Effective Treatment
  - Community Partnerships
  - Lethal Means Education
  - Research and Data Science
Thank You for Joining Us

• Questions?
• Closing Comments