

# NC Governor's Working Group

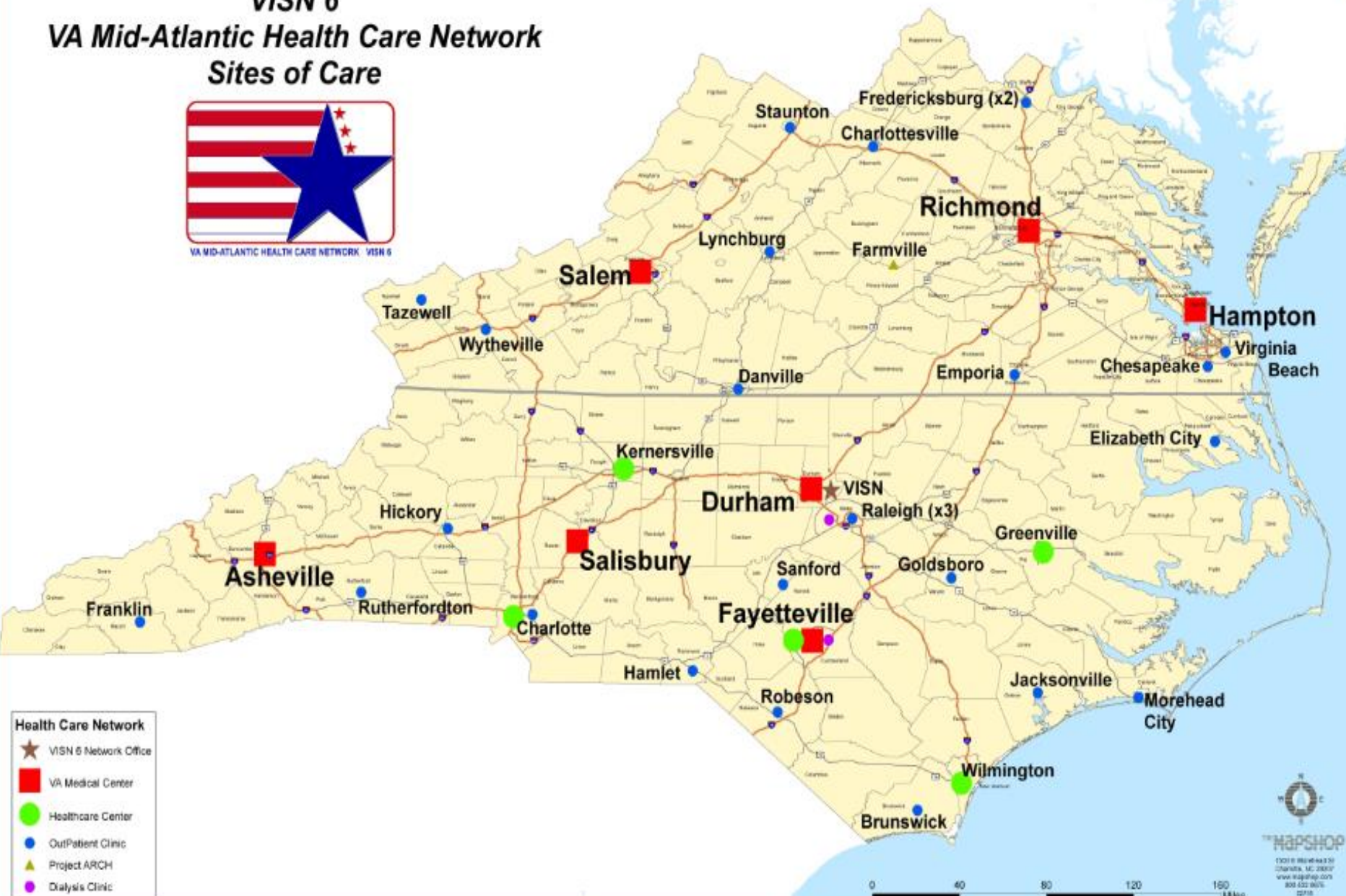
VISN 6 Director DeAnne Seekins



# VISN 6 VA Mid-Atlantic Health Care Network Sites of Care



VA MID-ATLANTIC HEALTH CARE NETWORK VISN 6



- Health Care Network**
- ★ VISN 6 Network Office
  - VA Medical Center
  - Healthcare Center
  - OutPatient Clinic
  - ▲ Project ARCH
  - Dialysis Clinic



# VA Top 5 Initiatives - Agenda

- **Priority 1: Greater Choice for Veterans**
  - VISN 6 Budget
  - Choice Payment
- **Priority 2: Modernize our System**
  - Growth
  - Construction
- **Priority 3: Focus Resources More Effectively**
  - Southeast Market Plans
- **Priority 4: Improve Timeliness of Services**
  - Foundational Services (5 percent)
  - Access Numbers
- **Priority 5: Suicide Prevention**
  - Dec. #BeThere Campaign
  - Play video <https://www.youtube.com/watch?v=xCDMHaYrbk4>

# Greater Choice for Veterans

## Total Budget: \$3.728 B

- Research Support: \$26.2 M
- Education/Training Support: \$42.6 M
- Veteran Health Care: \$3.660 B
  - VA Community Care: \$299.5 M
  - Choice: \$145 M

Percentage paid within 30days for Choice by HealthNet (VISN at 72 %)

### Veteran Patient Data

FY17 VISN 6 Enrollees – 514,981 (preferred VISN)

FY17 VISN 6 Unique Patients – 397,357 (All patients)

FY17 VISN 6 Visits – 4,741,750



# Modernize our System

## VISN 6 Growth Compared to the Rest of the Nation

	<b>1 YR Growth</b>	<b>5 YR Growth</b>	<b>10 YR Growth</b>
	FY15 -FY16 % of Growth	FY11 -FY16 % of Growth	FY06 -FY16 % of Growth
<b>VISN 6</b>	<b>3.58%</b>	<b>21.4%</b>	<b>42.04%</b>
<b>Nation</b>	1.9%	10.44%	24.1%

# Modernizing our foundational services

Our goal with modernization is simple: meeting the Veterans where they are. That means providing high-quality care closer to their home, with better access, while enhancing our relationships with community providers.

- What does that look like moving forward?
  - **We are not privatizing VA; in fact, we are expanding VA's presence with more partnerships:**
    - Expand partnership with DOD (Womack/Ft. Bragg/Camp Lejeune/Portsmouth)
    - Expand partnership with affiliates
    - Hospital within a hospital – side-by-side
    - Specialized partnership
- The future of VA: Modernization, Transformation, Integration.

# Modernize our System: Recent and Future Growth

- **Raleigh Health Care Center – Expected completion by 2022**
  - 185,271 square feet
  - Primary Care, Mental Health Care, Specialty Care and OP Surgery
  - Decompressing Durham VAMC clinical spaces and parking deck
- **Replacement CBOC for Rutherford County – Solicitation forthcoming, expect publication by Jan. 30**
  - Relocation of 7,651 square feet
  - Primary Care and Mental Health Care
  - Needed as current site in NCDOT Right of Way
- **Morehead City CBOC Replacement**
  - Original design inefficient
  - Primary Care and Mental Health Care in more PACT-friendly design
- **Jacksonville Emergent CBOC – expect approval for solicitation by end of Feb. Hoping to open June or July 2018**
  - Growth of patient demand at expanded clinic has exceeded capacity
  - Primary Care and Mental Health Care
- **Brunswick CBOC – Open now, two suites opened in June and no. 3 opened Aug. 31**
  - Increased size from 2,000 square feet to 6,500 square feet
  - Resulted from patient growth exceeding capacity
  - Primary Care and Mental Health Care capacity increased by 300%
  - Intention to open within 60 days

# Southeast Market Plans



## VISN6 SE Market Current State VA & Non-VA Sites of Care

### VISN/Market Growth:

Nation-leading growth rate of 118% since 2000

- ~211,043 new uniques
- 4.1%/year-last 5 years

### VA Market Assets (19):

- 2 VAMCs
- 5 Health Care Centers
- 14 CBOCs
- 7 Telehealth Hubs

Market Encounters  $\uparrow$  13% 1 Y  
FY15 1.66M to FY 16 1.86M

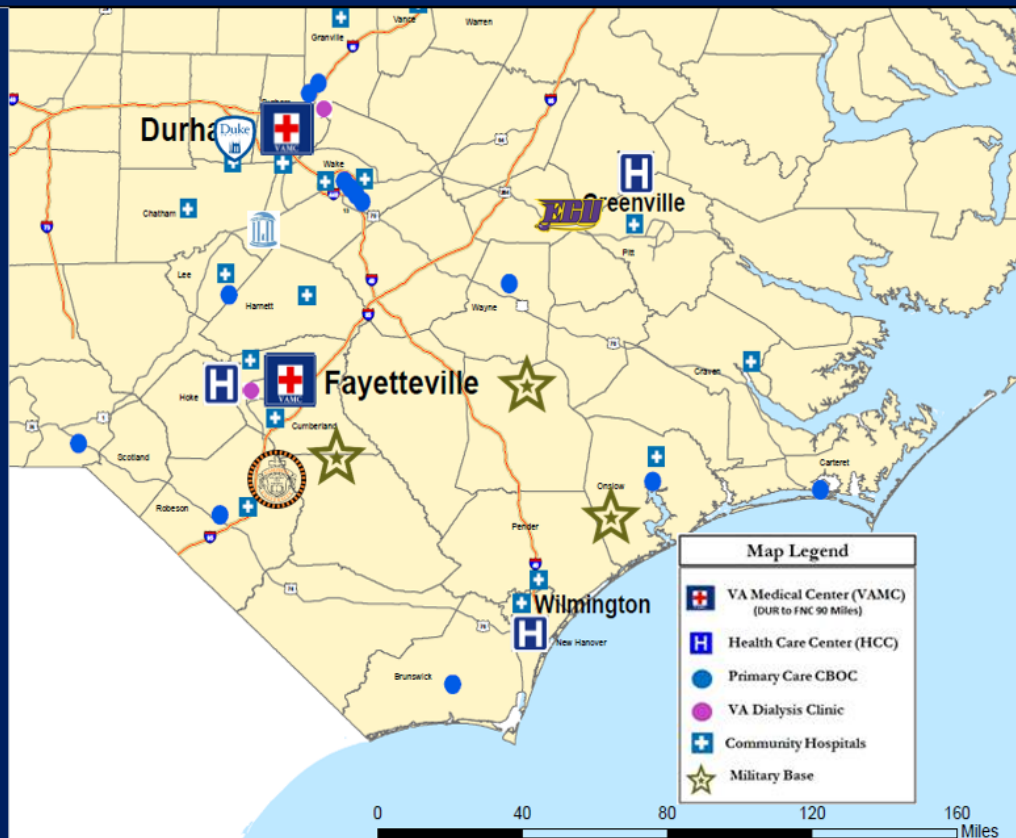
- Market-236,313
- Durham-68,140
- Fayetteville-168,173

### Telehealth Growth (1 year):

- Durham HCS-17.9%
- Fayetteville HCS-17.7%
- 7 TH Hubs

### Challenges:

- Supply /Demand imbalances
- Choice inadequacy (FY17)
  - 44% HN return rate
  - 31,382 total returns





## Modernizing our foundational services

Initial goals: gather senior leaders and focus on refining and modernizing our foundational services

- Urgent Care
- Primary Care
- Mental Health
- Geriatric Extended Care
- Prosthetics
- Care Coordination

## Update on the New Directors

- Durham
- Fayetteville
- Salisbury
- Asheville

# Suicide Prevention

- **Foundational Elements**

- Leadership Culture
- Training
- Identification of Risk
- Engagement/Care Transitions & Postvention
- Effective Treatment
- Community Partnerships
- Lethal Means Education
- Research and Data Science

Thank You for Joining Us

- **Questions?**
- **Closing Comments**